

Your Quick Service Toolkit

Get a claim form:

- Access our Web site at aflacny.com, click on Claim Forms, choose your state of residence, select the claim form, and follow the remaining instructions; or
- Dial 1-800-366-3436 and order the form through our interactive voice response system or speak to a customer service representative.
- Para asistencia en español, llame al 1-800-366-3436.

Prevent delays in processing your claim:

- Complete all the patient/policyholder information.
- Include your policy number(s) on all documents.
- If applicable, have your doctor complete the Physician Statement section.
- If filing for disability benefits, have your employer complete all applicable sections.
- Sign your claim form in the indicated areas.
- Attach all applicable itemized billings and or supporting documentation.

Submit all completed claim forms to:

- Aflac New York
Attention: Claims Department
1932 Wynnton Road
Columbus, GA 31999-7255
or
- Fax your completed claim form to 1.877.844.0201.

Get 24-hour automated service. Dial 1.800.366.3436 for:

Claim Information

- Claim status (received date, status of claim check number, check date, and amount paid)
- Claim forms
- Claim filing instructions

Policy Information

- Policy status, policy number, type of coverage, effective date, and the servicing agent's name and telephone number
- A duplicate policy

Please see your index for location of definitions, benefits, and limitations.



aflacny.com

Your 24-Hour Online Service Center

- Download a claim form.
- Submit your policy changes.
- Learn how to interpret your policy.
- Find out about Aflac New York's wide variety of policy options.

This page is not part of your policy.